

# IDEMIA Public Security Secures a 10-Year Extension of its Agreement with the Australian Department of Home Affairs to Enable Biometric Technology and continue to support the Upgraded Smart Gates and Kiosks at Australia's Airports and Promote Further Innovation

IDEMIA continues long-standing relationship with Australia after completing the installation of its Gen3 border control solution in 8 international airports in Australia.

# TRAVEL

POSTED ON 12.17.24

**Courbevoie, France.** – IDEMIA Public Security, the leading provider of secure and trusted biometric-based solutions, announces a 10-year extension of **its agreement with the Australian Department of Home Affairs** to continue to support the upgraded arrival systems at 8 of Australia's international airports in order to provide a seamless travel experience for travelers. This extension comes after IDEMIA's successful delivery of its biometric border control solution, Gen3 kiosk, at Darwin, Adelaide, Brisbane, Cairns, Coolangatta, Melbourne, Perth and Sydney airport.

The new 10-year agreement enables IDEMIA to continue upgrading Australia's environment with the latest technology and serves as an extension of its support and maintenance services for the Australian Department of Home Affairs. It is also designed to continue to promote innovation to improve and secure the travel experience at airports.

IDEMIA's end-to-end border control solution comprising of kiosks and Smart Gates to Australia's international airports incorporates biometric functionality and capability for travelers. Offering a convenient self-service authentication, travelers complete an initial 1:1 verification against their passport at the Gen3 Kiosk, which enables a match when they present themselves at the SmartGate. The traveler's face is used as proof of their identity ensuring a smooth experience and shorter wait times at airports.

*I'm thrilled to continue our long-standing 18-year partnership with the Australian Department of Home Affairs and give travelers a secure and convenient airport experience. With this expansion of our partnership, IDEMIA has the opportunity to facilitate easy technology refreshes for Australia and ensure it has our most up-to-date border control technologies to best serve their residents, as well as travelers across the globe.*

Tim Ferris, Senior Vice President, Travel & Transport, IDEMIA Public Security

IDEMIA is committed to creating a seamless traveler experience with industry-leading biometric solutions that facilitate the passenger journey and help identify travelers easily and securely. To learn, [click here](#).

**About IDEMIA Public Security** - IDEMIA Public Security, a division of IDEMIA Group is the leading provider of convenient and trusted biometric-based solutions, transforming public and private organizations across the globe. Our industry-enabled and client-specific solutions draw upon decades of expertise in biometrics to revolutionize the fields of public security and identity, travel and transport, and access control. Built on privacy and trust, our market-leading iris, fingerprint and facial recognition solutions top independent benchmarking for accuracy, fairness and scalability. These exacting standards enable our clients to build safer, fairer societies where people can live, interact, and move about freely. Our best-in-class solutions also make us the partner of choice for leading integrators, technology providers, OEMs, and specialized partners.

[Learn more](#)



your press contact(s).

**GENEVIEVE DE VERA**

IDEMIA Public Security North America

+1 (978) 808-7047

[genevieve.devera@us.idemia.com](mailto:genevieve.devera@us.idemia.com)