

Safran Identity & Security's new kiosks are tested by New Zealand Customs: a world first

An innovative self-service solution for families travelling together, developed by Safran Identity & Security (ex Morpho), is being tested by New Zealand Customs on departures at Christchurch Airport. This solution extends the automated border control capability of the familiar eGates to families, groups and assisted travellers.

TRAVEL

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Previously, families with children under 12-years and assisted travellers were unable to use **automated eGates** and were required to go to the manual booth for customs and immigration checks.

The **Family Processing solution** is a **self-service kiosk** which integrates with existing **border management systems** and enables families and assisted travellers to complete their border crossing in a user-friendly manner, at their own pace.

The kiosk **verifies passenger identity** using **facial recognition**, and cameras are calibrated to capture passengers from 1 m to 2.1 m in height, with no moving parts. The Family Kiosk quickly processes family groups with mandatory questions rapidly responded to via the touchscreen interface and parents are able to respond on behalf of children.

It's wonderful that we have an opportunity to test this new system right here in New Zealand. Customs is committed to providing a positive passenger experience, and this proof of concept will assess the feasibility of introducing automated processing for family groups.

New Zealand Customs Minister Nicky Wagner

Tim Ferris, Managing Director for Morpho Australasia (subsidiary of Safran Identity & Security) said: "Family processing forms part of our next generation border control solution. As a parent myself, I am glad that we have found a way for families to self-process that had the convenience of eGates without separating children from their parents. We are delighted that the New Zealand Customs Service is committed to continuous improvement and has been able to help us test this world-first innovation."

OT-Morpho - is now IDEMIA, the global leader in trusted identities for an increasingly digital world, with the ambition to empower citizens and consumers alike to interact, pay, connect, travel and vote in ways that are now possible in a connected environment.

Securing our identity has become mission critical in the world we live in today. By standing for Augmented Identity, we reinvent the way we think, produce, use and protect this asset, whether for individuals or for objects. We ensure privacy and trust as well as guarantee secure, authenticated and verifiable transactions for international clients from Financial, Telecom, Identity, Security and IoT sectors.

With close to €3bn in revenues, IDEMIA is the result of the merger between OT (Oberthur Technologies) and Safran Identity & Security (Morpho). This new company counts 14,000 employees of more than 80 nationalities and serves clients in 180 countries.

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