

IDEMIA extends its presence at Singapore Changi Airport with multi-biometric frictionless technology

IDEMIA, the global leader in Identity technologies, has announced that it is going to provide biometric solutions to facilitate the passenger experience, in particular the immigration process, to Singapore Changi Airport (“Changi Airport”) Terminals 1 and 2 (T1 and T2) that collectively serve millions of passengers per annum.

TRAVEL

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From March onwards, passengers at T1 and T2 (in addition to T3) can enjoy a faster, more seamless and secure experience with IDEMIA’s systems, which combines biometric data capture and automated immigration clearance process. This is in line with the New Clearance Concept (NCC) by Singapore’s Immigration and Checkpoints Authority (ICA), which aims to make automated clearance the norm for all travellers to Singapore by 2023.

The new deployments in T1 and T2 will see an enhancement to the current system with the integration of IDEMIA’s **TravelLane 2 Step solution** with **ID-LookIt**, its award-winning multi-biometric solution with on-the-spot identity verification, for a fully frictionless immigration clearance process. The system will also support a new ‘family lane’ feature, where automated gates can process groups of up to four passengers at a time for immigration clearance, thus facilitating family travel.

IDEMIA first launched its biometric access system in Singapore in 2017 with the deployment of its **TravelLane 1 Step solution** and TravelLane 2 Steps solution at Changi Airport’s Terminal 4 (T4). Combining state-of-the-art biometric technology with facial and fingerprint recognition, the solution achieved many world-firsts – such as the first terminal-wide implementation of an automated boarding solution. It helped increase passenger throughput without compromising on security, promoting seamless and secure travel for the airport’s local and global passengers. To date, the solution has processed over 12 million passengers.



We are proud to have supported Singapore in their quest to deliver a safer, flexible and more efficient passenger processing experience to meet modern travel needs. As borders reopen and global travel restarts, we are delighted to extend our longstanding partnership with Singapore and contribute our expertise in biometrics and identity management to help them transition into a new digital-first future of travel.

Tim Ferris – Senior Vice President – APAC, Public Security and Identity

About us - As the leader in identity technologies, IDEMIA is on a mission to unlock the world and make it safer. Backed by cutting-edge R&D, IDEMIA provides unique technologies, underpinned by long-standing expertise in biometrics, cryptography, data analytics, systems and smart devices.

IDEMIA offers its public and private customers payment, connectivity, access control, travel, identity and public security solutions. Every day, around the world, IDEMIA secures billions of interactions in the physical and digital worlds.

With nearly 15,000 employees, IDEMIA is trusted by over 600 governmental organizations and more than 2,300 enterprises spread over 180 countries, with an impactful, ethical and socially responsible approach. For more information, visit www.idemia.com and follow @IDEMIAGroup on Twitter.



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