Lottery operators are constantly on the lookout for new services to offer to their customers. eCIM terminals provide a variety of features, from enhanced ticket checkers to small kiosk services. When combined with a countertop lottery terminal, eCIM is a customer-facing device that provides modern and convenient interfaces.

eCIM Series

Improving player convenience with a customer-operated terminal

In a customer area

Players will appreciate eCIM’s interactive services such as:

› Easy check without clerk assistance if their instant and online tickets are winners
› Player account management
› Prize-claiming options
› Variety of multi-purpose in-store games
› Possibility to prepare their numbers and draw selection before going to the clerk

eCIM terminals also contain extended functionalities: display of game instructions, draw results, sports betting odds, jackpot amount.

In a retailer area

When combined with an online terminal and located in front of the customer at the countertop area, the player can access extensive interfaces needed for modern betting processes.
Main interactive interfaces

- Barcode reader to scan barcodes on smartphone screens or simply those printed on online receipts
- Contactless reader for communications with smart tags, mobile apps, loyalty cards, digital wallets, and new forms of payment
- Wireless interfaces such as WiFi and Bluetooth to connect with the POS network or the customer’s personal devices
- Webcam and loudspeaker for photo or video capture, or remote support
- Display with multi-touch capability

Operator display

- 5” WVGA (800x480) or 2.8” QVGA (320x240) color touch screen
- Pcap touch panel technology with multi-touch capability
- Real flat bezel-free design
- Optional VGA camera and microphone (eCIM5)

CPU

- ARM Cortex A9 mono or dual-core 1GHz
- Up to 4GB of RAM, up to 64GB of Flash
- Network: USB, Ethernet with PoE capability, WiFi, Bluetooth LE including Beacon
- Loudspeaker (eCIM5) or buzzer (eCIM3)
- Linux-based operating system, Chromium browser

Readers

- 1D / 2D barcode reader
- Contactless / NFC reader

Terminal dimensions (without pole)

- eCIM5: D 69 mm x W 151 mm x H 152 mm
- eCIM3: D 64 mm x W 68 mm x H 155 mm

Installation on a wall, a pole or retail furniture

- A suite of software can be offered to ease the development of the application or to remotely manage the fleet of terminals.