Today, border control authorities face many challenges. They must perform increasingly more verifications in record time while simultaneously identifying and acting upon possible threats. IDEMIA’s TravelCounter solution helps overcome this challenge by supporting border guards in the decision-making process, allowing seamless legitimate border crossing with the highest level of security.

TravelCounter empowers border guards to efficiently capture travelers’ data (alphanumerical, travel document and biometric) and check national and international systems, resulting in a composite view of all controls on one single screen. Intuitive and user-friendly, it helps border authorities focus and optimize their capabilities.

TravelCounter features a modular design, comprised of the best commercial off-the-shelf solutions, equipment and border management applications to meet your specific requirements.

Benefits

- **User-centric**
  - Ergonomic, easy-to-operate
  - Neat overview of all travelers’ data and checks on a single screen, including risk assessment
  - Highly customizable user interface

- **#1 biometric technology**
  - Uses IDEMIA’s high-quality capture and matching algorithms for face, fingerprints and iris
  - Supports contactless, on-the-move, multi-biometric capture

- **Interactive**
  - Easy to connect to your entry/exit ecosystem (including EU-EES)
  - Adaptable workflows to handle all passenger profiles

**IDEMIA, your #1 partner for border control programs**

In the UAE, IDEMIA has deployed more than 110 counters that perform multi-biometric capture, identity verifications and background checks. These counters are used as part of a multi-biometric entry/exit solution for the eBorders program. Recently, in Dubai Airport, IDEMIA upgraded every immigration counter with the fastest multi-biometric solution, OneLook™, combining face and iris biometrics.

In Benin, our TravelCounter solution equipped with MorphoWave™ – the breakthrough contactless fingerprint capture device – has modernized the Beninese Ministry of Interior’s counters, as well as their system for controlling and registering the entries and exits to and from Cotonou International Airport.

*EU EES: European Union Entry/Exit System*
TravelCounter additional benefits

#1 BIOMETRIC TECHNOLOGY
- Fast and accurate multi-biometric capture and processing
- Easy quality control of captured biometric data
- High matching accuracy thanks to IDEMIA’s deep learning technologies (IDEMIA is consistently top tier in NIST benchmarks)
- Privacy-by-design: GDPR-compliant

EASY OPERATION
- Optimized data acquisition and clearance process: ergonomic and secure for border guards, pleasant experience for travelers
- Customizable data display: easy filtering functions for quick decision-making so border guards can prioritize tasks
- Intuitive alert display: color-coded information and pictograms get border guards’ attention
- Easy customization of entry and exit processes tailored to each border crossing point (air, land, sea)
- Centralized configuration for easy administration and monitoring of the bank of counters

INTERACTIVE
- Easy to connect to national and international systems, including Interpol SLTD*, TDAWN*
- Easy integration of external watchlists
- Real-time alert: overstay, second line check-case
- Compatible with self-service pre-check kiosks and mobile applications
- Embedded quality control to ensure compliance with European Entry/Exit System regulations and standards
- Compliant with first and second line traveler clearance processes; all information accessible on one application according to user’s profile
- Future-proof: supports various immigration authorizations (electronic travel authorization, arrival card, etc.)

USER-CENTRIC
- Easy data capture and operation
- Highly usable GUI: designed by specialized UX designers in cooperation with border guards
- Superior algorithms resulting in faster processing, less waiting time and reduced traveler stress
- Accessible to people with reduced mobility
- Hygienic, contactless biometric capture

*SLTD: Stolen and Lost Travel Document - TDAWN: Travel Document Associated with Notices