

# TravelCounter

## Supporting border guards with their daily tasks



**T**oday, border control authorities face many challenges. They must perform increasingly more verifications in record time while simultaneously identifying and acting upon possible threats. IDEMIA's TravelCounter solution helps overcome this challenge by supporting border guards in the decision-making process, allowing seamless legitimate border crossing with the highest level of security.

IDEMIA's **comprehensive, modular** solution for manual counters addresses each step for a **fast, secure traveler clearance process** at air, land and sea border crossing points.

**TravelCounter empowers border guards** to efficiently capture travelers' data (alphanumeric, travel document and biometric) and check national and international systems, resulting in a composite view of

all controls on one single screen. Intuitive and user-friendly, it helps border authorities focus and optimize their capabilities.

TravelCounter features a modular design, comprised of the best **commercial off-the-shelf** solutions, equipment and border management applications to **meet your specific requirements**.

## Benefits



### User-centric

- › Ergonomic, easy-to-operate
- › Neat overview of all travelers' data and checks on a single screen, including risk assessment
- › Highly customizable user interface



### #1 biometric technology

- › Uses IDEMIA's high-quality capture and matching algorithms for face, fingerprints and iris
- › Supports contactless, on-the-move, multi-biometric capture



### Interactive

- › Easy to connect to your entry/exit ecosystem (including EU-EES)
- › Adaptable workflows to handle all passenger profiles



## IDEMIA, your #1 partner for border control programs

Serving more than **30 border control agencies** worldwide, IDEMIA has an in-depth knowledge of national and international requirements to meet your expectations and timelines. We provide an interoperable, fully scalable suite of products and services that help authorities design border control solutions that fully comply with privacy laws and legal requirements.

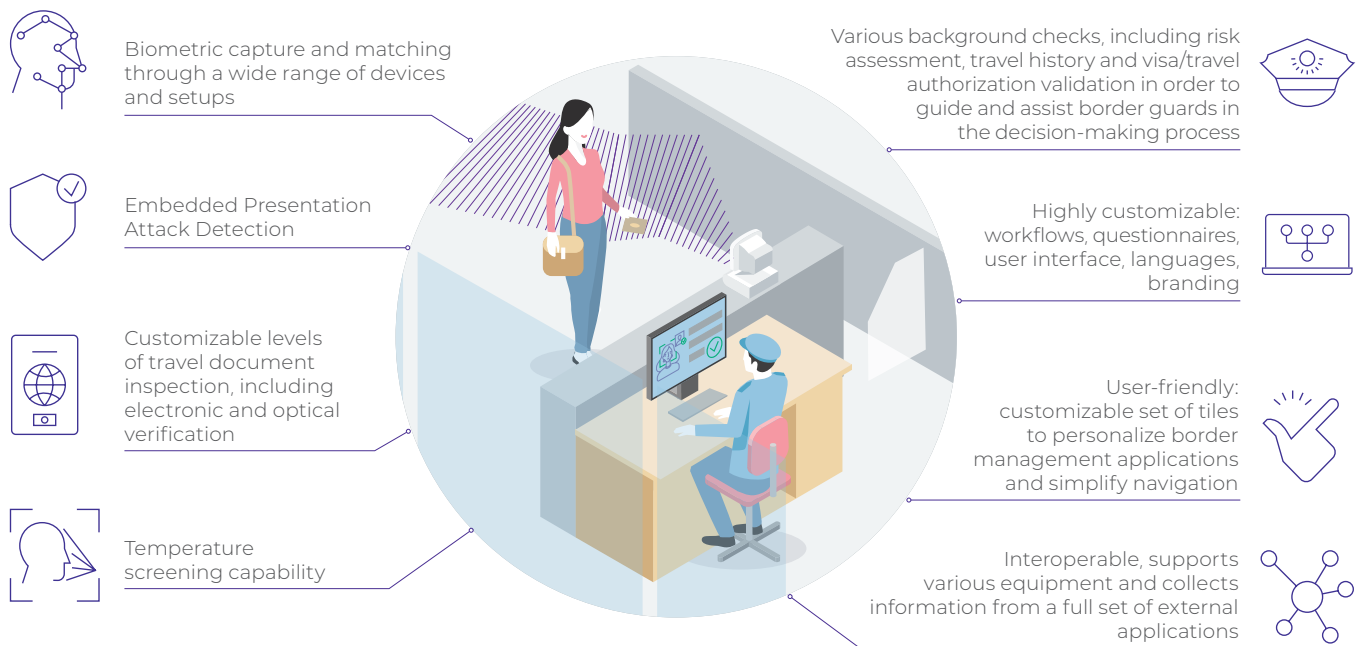
In the **UAE**, IDEMIA has deployed more than **110 counters** that perform multi-biometric capture, identity verifications and background checks. These counters are used as part of a multi-biometric entry/exit solution for the eBorders program. Recently, in Dubai Airport, IDEMIA upgraded every immigration counter with the fastest multi-biometric solution, **OneLook™**,

combining face and iris biometrics.

**In Benin**, our TravelCounter solution equipped with MorphoWave™ – the breakthrough contactless fingerprint capture device – has modernized the Beninese Ministry of Interior's counters, as well as their system for controlling and registering the entries and exits to and from Cotonou International Airport.

\*EU EES: European Union Entry/Exit System

## » Modular solutions for every environment and use case



## TravelCounter additional benefits

### #1 BIOMETRIC TECHNOLOGY

- › **Fast and accurate** multi-biometric **capture and processing**
- › **Easy quality control** of captured biometric data
- › **High matching accuracy** thanks to IDEMIA's deep learning technologies (IDEMIA is consistently top tier in NIST benchmarks)
- › **Privacy-by-design**: GDPR-compliant

### EASY OPERATION

- › **Optimized data acquisition and clearance process**: ergonomic and secure for border guards, pleasant experience for travelers
- › **Customizable data display**: easy filtering functions for quick decision-making so border guards can prioritize tasks
- › **Intuitive alert display**: color-coded information and pictograms get border guards' attention
- › **Easy customization** of entry and exit processes tailored to each border crossing point (air, land, sea)
- › **Centralized** configuration for easy administration and monitoring of the bank of counters

### INTERACTIVE

- › **Easy to connect** to national and international systems, including Interpol SLTD\*, TDAWN\*
- › **Easy integration** of external watchlists
- › **Real-time alert**: overstay, second line check-case
- › **Compatible** with self-service **pre-check kiosks and mobile applications**
- › **Embedded quality control** to ensure compliance with European Entry/Exit System regulations and standards
- › **Compliant** with first and second line traveler clearance processes; all information accessible on one application according to user's profile
- › **Future-proof**: supports various immigration authorizations (electronic travel authorization, arrival card, etc.)

### USER-CENTRIC

- › **Easy** data capture and operation
- › **Highly usable GUI**: designed by specialized UX designers in cooperation with border guards
- › Superior algorithms resulting in **faster** processing, **less waiting** time and **reduced** traveler stress
- › **Accessible** to people with reduced mobility
- › **Hygienic, contactless** biometric capture

\*SLTD: Stolen and Lost Travel Document - TDAWN: Travel Document Associated with Notices