The leader in identity technologies
At IDEMIA, our mission is to make the world a safer place: **100% unlocked, 100% secure**, and **inclusive by design**. I am proud to lead a team that is so committed to delivering on this ambition and to serving our clients in a way that is reliable, ethical and sustainable.

Pierre BARRIAL
President & CEO
Today, the number of connected devices available worldwide has already exceeded the number of people. The pace of technological change is accelerating, impacting all industries. These evolutions increasingly bridge the divide between the physical and digital worlds, and are reinventing how we interact in and within both universes.

Whether or not we realize, our identity is already at the heart of most of our daily interactions. Any time we send a text message, browse the internet with a mobile phone, pay in-store or online, take public transportation, go to the doctor, or travel, we use our identity credentials to prove who we are. And if today, we are already using our identities multiple times per day to interact, in the future, it will be constant—even countless.

To prepare for this, we need to ensure that every industry is well equipped to offer truly frictionless authentication journeys that offer security and reliability every step of the way. That's why identity is at the center of everything we do at IDEMIA to unlock the world and make it safer.

Unlock the world, make it safer

The more individuals feel safe and protected, the more free they feel to embrace life. At IDEMIA, we’ve made it our mission to unlock the world and make it safer for people to navigate the physical and digital worlds in total security.

We believe we all have within ourselves a secure way to access the world—our own unique identities. We believe in a world that—above all—ensures that only you can be you.
IDEMIA, a leader deploying identity technologies at scale

Our technology leadership is the result of decades of expertise, continuous investment and operational experience, and is based on strong engineering teams and a rich ecosystem of customers, industrial and academic partners.

Our cutting-edge software expertise allows us to create technologies that are truly adapted to market needs and unlock seamless and unique journeys for consumers and citizens around the world.

With our unique and protected identity technologies, we unlock simpler and safer ways to pay, connect, access, identify, travel and protect public places.

€2.2B in revenue in 2021

60+ years of experience in identity and security

€1B invested in R&D in 5 years

3,000+ engineers, including 50+ AI experts

1,500+ active patent families
Our 5 main fields of expertise

Assembling technical components into mission-critical solutions
IDEMIA's team of 3,000+ engineers has five main fields of expertise. In these different fields, our team of experts develop and manage critical technical components that we assemble into mission critical solutions—at scale.

Biometrics
With government-grade algorithms, we ensure non-biased identification and authentication in-person and online.

Cryptography
With next-generation encryption, we constantly create new defenses to protect sensitive information.

Systems
With comprehensive and tailored solutions, we ensure top security from the core of an infrastructure to every end-point.

Analytics
With Artificial Intelligence and Deep Learning, we enable our clients to efficiently detect fraud and analyze situations.

Smart devices
With advanced modular hardware, we deliver quick, accurate cutting-edge data capture to facilitate user journeys.
At IDEMIA, we believe that identity is the key to...
Unlock the world
make it safer

We make it our mission to protect identity, whatever form it takes, so everyone can fully embrace a safer life.
Identity is at the heart of everything we do.
We vet identities with **Artificial Intelligence**; we secure them with **cryptography**. We make them available, anywhere and everywhere with our digital solutions in the **Cloud**, we create the link between physical people and these identities thanks to our smart sensors embedded into **smart devices**. All while ensuring the highest levels of security, without sacrificing user convenience.

We leverage our expertise in identity technologies to create solutions that enable our clients to **capture, create and issue identity credentials**, to enable people to **authenticate** themselves whenever they have to prove their identity, and finally to **analyze our environment** and make it safer.

**We accompany our clients, consumers and citizens across the identity value chain:**

**Credentialize**
Capture, secure, and manage identity attributes to distribute and activate credentials in physical and digital form factors

**Authenticate**
Enable individuals to instantly prove who they are with accuracy, efficiency and convenience to enable access to essential services and sensitive assets

**Analyze**
Rapidly process massive volumes of data and automate complex problem-solving to make our environments safer
A unique position in a large and growing identity solutions market
Driven by favorable dynamics—the proliferation of identity, the demand for frictionless journeys and the growth of interactions—today’s €11B identity market is expected to continue its rapid expansion over the next few decades.

Trusted by governments and enterprises worldwide

Our leadership in identity technologies makes us the partner of choice for some of the world’s most prestigious organizations.

We are proud to be trusted by 600+ governments, state & federal organizations, and 2,300+ enterprise customers across the globe who count on us to secure billions of essential interactions for payment, connectivity, access control, identity, travel, and public security every year.

Partnering with leaders

In today’s competitive world, we believe that partnerships are the key to success. This is why IDEMIA is always looking for new suppliers and partners to innovate.

We collaborate with tech giants, enterprises, and governments to develop comprehensive solutions that unlock the world and make it safer.

The resilience demonstrated by our supply chain to best serve our customers in 180 countries is the result of the trust we create with our suppliers and of our unique in-house chip design expertise.

With a Net Promoter Score of +44, we continue to nurture our privileged customer relationships and to develop our business momentum.
Providing essential services around the world

30% of Fortune 500 companies trust us for payment, connectivity, and authentication

900M
connectivity credentials issued per year

800M
payment credentials issued per year

100M+
tokens provisioned for different token requestors

15M
cars connected globally

#1
FinTech payment card solution provider
50% of countries use our technologies in the civil ID, public security, and travel sectors

**#1**
issuer of US driver’s licenses (physical and digital)

Enabling acceptance of state IDs and **driver’s licenses in Apple Wallet** at TSA airport checkpoints

**500**
Multi-Biometric Search Services systems deployed in the world

**#1**
in civil identity solutions

**#1**
in passenger facilitation solutions globally
We secure billions of frictionless interactions,
in the physical and digital worlds

Identity

Travel

Public Security
Securing banking and payment journeys

Today’s financial institutions are undergoing a massive transformation and seeking multichannel strategies to enrich client relationships.

1,900 financial institutions and FinTechs trust us (including most of the world’s largest banks)

Up to 6M cards digitized per month in the 3 major mobile wallets

50M+ payment card PIN codes managed electronically

IDEMIA technologies enable banks, FinTechs, payment networks, retailers, and transport operators to expand their services and offer customers safe and convenient journeys. We reinvent the cardholder experience with metal cards, eco-friendly products and innovative offers for tech-savvy consumers.

We’re delighted that recycled plastic materials are now available at a scale that enables us to progressively replace our payment cards around the world. This will reduce our carbon emissions as we transition to sustainable materials throughout the card production process. This is another step as we move towards a net zero business, to help the bank and our customers make a positive impact on the environment.

Richard Harvey,
Group Head of Retail Banking Products, HSBC

Press release, April 2021
Connectivity

Securing connectivity and beyond

Between the deployment of 5G and the growth of IoT, an incredible amount of information is exchanged on cellular networks via smartphones, connected cars, and a vast array of IoT devices.

IDEMIA enables MNOs, MVNOs, and their partners in the IoT space and automotive industries to ensure the continuity of connectivity services and end-to-end security of all data exchanged with highly scalable Cloud-based solutions and world-first quantum-safe 5G SIM technology.

500 mobile operators trust us (including leading mobile operators worldwide)
15M cars connected for 4 of the top 10 car makers, incl. Mercedes-Benz Group and Stellantis
160 eSIM platforms, live or qualified by major MNOs

Jose-Ignacio Honorato, Head of Digital Services and Mobile Equipment, Telefónica Spain
Press release, May 2022
Access control

Protecting physical locations and digital assets

As private companies and organizations need effective ways to control access to specific locations or sensitive data, biometrics are by far the most convenient and reliable means to identify and authenticate individuals.

With frictionless access control solutions for physical and digital assets, IDEMIA stays at the forefront of innovation for ever more convenience, but never at the cost of security. We leverage the best available motion and video sensor technologies to create innovative access control solutions that combine security, performance, and convenience.

5M biometric devices delivered worldwide

15,000+ contactless fingerprint access control terminals sold worldwide

60+ years of experience in government-grade biometric technologies

Bosch stands for quality and reliability. We want to offer innovative and fascinating solutions as our slogan 'invented for life' states. When our customers deploy biometric terminals for their security, they are installed for years to come, so we want to offer them the best option. IDEMIA is the right partner for us because of their technology expertise and field-proven quality and performances.

Gregor Schlechtriem, Senior Vice President Access & Intrusion Business Unit, Bosch Building Technologies

Press release, July 2021
Securing identity management in person and online

Providing a trusted and secure identity to each individual is every government’s responsibility in order to provide access to public and private sector services as well as strengthen and accelerate social and financial inclusion.

IDEMIA’s end-to-end identity management approach makes turnkey ID systems easy to deploy, maintain, and evolve. We design ID credentials with the highest security standards. Our digital identity solutions play a strategic role in building ecosystem relationships between governments, relying parties—such as banks, mobile operators, etc.—and consumers.

1.2B+
people benefit from the Aadhaar biometric program in India

60+
years of longstanding collaborations with governments

3B+
identity documents issued worldwide

We are excited to work with Apple and TSA on the next step of safe and seamless identity verification. This leverages the best of IDEMIA’s expertise in the field of identity technologies and credentials digitization.

Pierre Barrial,
President & CEO, IDEMIA
Press release, March 2022
Securing borders and passenger journeys

Processing people that travel through airports, seaports, and land crossing points quickly and securely is a challenging task for all travel industry stakeholders.

IDEMIA develops high-tech, user-centric solutions that securely authenticate travelers’ identities and assess risk. With in-house design of advanced modular hardware and tailored systems, we help governments increase their border security and allow airports and airlines to streamline their processes.

**37M+** automated passenger crossings per year

**260+** airports equipped with IDEMIA solutions worldwide

**30+** border control agencies working with IDEMIA

IDEMIA extends its presence at Singapore Changi Airport with multi-biometric frictionless technology.

IDEMIA first launched its biometric access system in Singapore in 2017 with the deployment of its TraveLane 1 Step solution and TraveLane 2 Steps solution at Changi Airport’s Terminal 4 (T4). The new deployments in T1 and T2 will see an enhancement to the current system with the integration of IDEMIA’s TraveLane 2 Steps solution with ID-Look™, its award-winning multi-biometric solution with on-the-spot identity verification, for a fully frictionless immigration clearance process.

Press release, June 2022
Public security

Helping governments keep citizens safe

We live in a fast-changing environment where governments and security professionals face growing challenges to protect people and places.

Powered by the latest advances in biometrics, data analytics, cloud hosting and mobile technologies, IDEMIA’s solutions support government agencies and law enforcement agents in their daily missions, and provide them with effective tools for facilitating and accelerating investigations.

Building on fingerprint capability, in 2016 INTERPOL called on IDEMIA to make facial recognition available to its members. Thanks to both biometric systems, INTERPOL managed to match and identify over 300 suspects in 2019. In the same way that criminals use ever more innovative and sophisticated ways to avoid detection, law enforcement must also benefit from the latest advances in technology, especially in biometric security, to better combat all forms of transnational crime. INTERPOL’s enhanced partnership with IDEMIA will further help our member countries better protect their borders and their citizens.

Cyril Gout
Director of Operational Support and Analysis, INTERPOL

Press release, April 2021
Making an impact

Driving positive changes across our business and across the world

Our commitment to making a positive global impact is embedded in our purpose: to unlock the world and make it safer. We are committed to fostering meaningful innovation that is customer-centric and drives **responsibility**, **inclusivity**, and **sustainability**, not only at IDEMIA but throughout our supply chain.

Our leadership in identity technologies places the protection of personal data at the heart of IDEMIA’s activities. Security, confidentiality, and personal data protection are a constant focus.

**Inclusion**
A “legal identity for all” commitment
Financial inclusion
Equal opportunity in hiring

**Sustainability**
Eco-friendly product and service approach
EcoVadis Platinum certification

**Ethics**
Responsible data collection
Privacy by design
Unbiased biometric algorithms
Strict supplier code of conduct
Our IMPACT strategy

The success of our CSR efforts relies on the contributions of everyone at IDEMIA. Since 2006, IDEMIA has supported the UN Global Compact, the world’s largest corporate sustainability initiative. With our Corporate Social Responsibility (CSR) program, IMPACT, we are driving positive change across our business and every community in which we operate. Our CSR strategy is closely aligned with nine of the UN Sustainable Development Goals.

Actions we are taking

› Supporting communities through local actions and a group focus on youth, education and digital inclusion
› Protecting the environment with the goal to reduce our carbon footprint by 25% by 2025 (compared to 2019)
› Providing workplaces that are inclusive, fair and safe, and that give people the freedom to flourish
› Carefully choosing our customers, partners and suppliers
› Promoting ethics with a zero-tolerance policy on conflicts of interest, anti-trust and anti-corruption

21M metric tons of carbon dioxide equivalents (CO2e) reduced through our GREENPAY offer

1.2B+ people in India given a legal identity in the Aadhaar program with our technology

33 employee-led community projects in 2021, positively impacting the lives of 6,000 beneficiaries
Our people

IDEMIA is a place where everyone is welcomed, empowered, and united around a vision: unlock the world, make it safer.

An international environment

Given the wide range of technologies we develop and the variety of businesses in which we operate, our teams work from all over the word. Being part of a global community and working across borders means a lot of international exchanges, in a dynamic environment where everyone can find a way to grow their skills and develop their career.

Unlocking career development opportunities

IDEMIA recognizes the critical part employees play in our company’s success. We are committed to the growth and development of our people, and propose a large set of opportunities to help build their careers. From the close relationships that our teams build with our clients in every country where we operate to our ability to detect new technological trends as they emerge around the world, IDEMIA is a catalyst for career development.

At IDEMIA, we believe that providing an environment where everyone can be the driver of their own journey and unlock their potential is essential for the success of our Group.

Highly engaged teams

Our company culture is molded by the role we play in society. Everywhere in the world in our headquarters, offices, factories, services centers and enrolment centers our employees are going the extra mile to help our clients solve great challenges.
A unique set of values

At IDEMIA, we all share five core values that set the basis for our culture and help us grow as part of the same community:

▷ CURIOUS
We find inspiration from clients, colleagues, markets and friends

▷ TRUSTED
We don’t ask for trust, we earn it

▷ CARING
We care for our clients, our people and our stakeholders

▷ DARING
We challenge the status quo

▷ TOGETHER
We can be #1 in all our efforts
Preparing for the future

IDEMIA has been innovating for over half a century—introducing game-changing technologies on the market such as ePassports, the use of biometrics in civil ID systems, and most recently ESG payment card programs and quantum-resistant SIM technology. Our continuous investment in research and development allows us to stay at the forefront of our industry. And with every technological disruption, we adapt to meet new and evolving security challenges and demands.

We are investing today in the technology of tomorrow:

- **Post-quantum cryptography**
- **Digital currencies and crypto wallet**
- **Data analytics for public safety and financial institutions**
- **6G technology**
- **Cloud**