

# BORDERGUARD™ Supervisor

Monitoring the automated border clearance process in real time



Today, border control agencies are increasingly turning to Automated Border Control (ABC) gates to streamline the traveler clearance process. However, this should not be at the expense of security. A real-time supervision solution is a must to keep control over the process from start to finish.

Choose our state-of-the-art operational supervision solution to gain instant oversight and the ability to intervene when needed.

IDEMIA Public Security's **BORDERGUARD™ Supervisor** is a comprehensive, customizable software solution supporting border control agencies in the management and monitoring of the clearance process at ABC gates across air, land, and sea crossing points.

This modular and scalable solution provides border guards with a live, synthetic overview of all travelers' data, checks, and results, enabling them to focus on alerts and exception management.

To meet specific requirements, **BORDERGUARD™ Supervisor** is available in two different configurations:

#### **Decentralized:**

Real-time supervision of up to six ABC gates at the same time.

#### **Centralized:**

Live monitoring of all gates in the field, with high scalability.

## IDEMIA Public Security, your #1 partner for border control programs

Serving more than **30 governments** worldwide, IDEMIA Public Security has in-depth knowledge of border operations. We endeavor to meet your requirements and timelines in compliance with both local and international regulations. We provide a fully scalable suite of interoperable products, systems, and services that help authorities design and implement border control solutions that adhere to privacy laws and legal requirements.

With more than 2,000 ABC gates monitored to date, **BORDERGUARD™ Supervisor**

**supports border guards** in their daily operations in **APAC, Europe, the Middle East, and Africa.**

**BORDERGUARD™ Supervisor** has already been instrumental in supervising the clearance process of tens of millions of travelers in Singapore. It has also helped the **Australian Department of Home Affairs** to facilitate live monitoring of traveler processing at automated gates at **eight international airports in the framework of the end-to-end Gen3 border solution.**



## Benefits



### **Optimized operations**

- > Informed decision making for border guards
- > High efficiency, increasing throughput and reducing waiting times



### **User-centric**

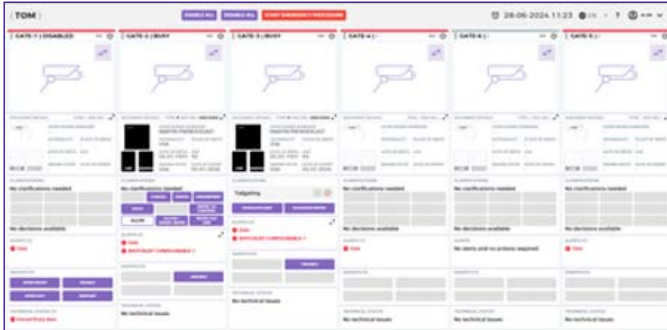
- > Synthetic overview of all data and checks from several ABC gates on a single screen
- > Easy selection between basic overview and detailed information



### **Built-in flexibility**

- > Customizable GUI
- > Adaptable information display addressing the specificities of border crossing points (air, land, sea)

## » A field-proven solution for remote supervision, situation assessment, and immediate intervention



› Live video monitoring of the complete ABC gate area



› Real-time display of all scanned data and results of checks on a single screen: biometric checks, travel document authentication, and background check results



› Live, dynamic alerts on watchlists



› Real-time exceptions handling



› Remote equipment control: restart, activation, deactivation, door control

## BORDERGUARD™ Supervisor additional benefits

### OPTIMIZED OPERATIONS

- › **Real-time view** of each piece of equipment
- › **High availability:** easy upgrade and maintenance
- › **Scalability:** easy setup from a few gates to numerous gates, from one terminal to multiple sites/ports
- › **Augmented efficiency:** border guards focus on alerts and exception management
- › **Multiple alert notifications:** multiple face, entry doors blocked, left item, etc.
- › **Optimized data display:** easy filtering functions to prioritize tasks and speed up decision making
- › **Improved resource management:** simultaneous supervision of several gates by one officer
- › **Comprehensive** logs for audit purposes

### EASY TO INTEGRATE

- › **Easy to connect** to third party equipment with standard APIs, no vendor locking
- › **Browser-based** interface
- › **Easy to interface** with existing IT ecosystems

### USER CENTRIC

- › **Zoom-in capability:** detailed view of specific cases
- › **Ergonomic, instant** display of results as data is captured by the equipment and processed by the system
- › **Intuitive alert display:** Color-coded information and pictograms
- › **Live CCTV** stream for improved process monitoring
- › **User-friendly interface:** Designed by specialized UX designers in cooperation with border guards
- › **Easy to operate:** requires little training

### BUILT IN FLEXIBILITY

- › **Adaptable layout:** row or column
- › **Easy adjustment of data display:** ability to define the different levels of detail to meet specific requirements
- › **Configurable** number of monitored ABC gates