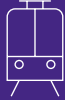


BORDERGUARD™ Dashboard

Centralized, real-time
fleet management



With the extensive deployment of self-service and automated solutions at air, land, and sea borders, the implementation of a centralized, real-time fleet monitoring solution has never been so critical.

IDEMIA Public Security's BORDERGUARD™ Dashboard helps border operators monitor situations, spot operational bottlenecks, and act accordingly.

IDEMIA Public Security's BORDERGUARD™ Dashboard empowers support teams and administrators with an **all-in-one, customizable fleet management and control solution**, helping better adapt operations based on statistics and alerts.

Field-proven, it supports both **fixed and mobile equipment**, and underlying software such as operating systems and applications that are in use at air, land, and sea borders. Leveraging cutting-edge, **open-source commercial-off-the-shelf** modules, this software solution provides **real-time alerts** and **operational reporting**, ensuring critical equipment/systems operate at peak performance.

This greatly enables border authorities to respond smoothly to issues and maintain secure, efficient operations.

Benefits



Optimized operations

- > Single portal to supervise and manage heterogeneous fleet with ease
- > Embedded management of software updates



User-centric

- > Customizable details
- > Easy filtering functions for quick situational analysis



Easy to integrate

- > Easy to connect to existing IT infrastructure and third-party equipment
- > Simple onboarding

IDEMIA Public Security, your #1 partner for border control programs



Serving more than **30 governments** worldwide, IDEMIA Public Security has in-depth knowledge of border operations. We endeavor to meet your requirements and timelines in compliance with both local and international regulations.

We provide comprehensive, biometric-based, AI-driven solutions and services for a person-centric approach to border control, facilitating critical decision making and reducing congestion while ensuring national security and adhering to privacy laws.

With more than 10,000 biometric equipment **deployments worldwide**, **BORDERGUARD™ Dashboard** supports border authorities in smoothing and securing the clearance process through effective supervision and administration of their fleet.

Within the framework of the European Entry/Exit System, **BORDERGUARD™ Dashboard** helps authorities of several Member States to monitor and maintain high-performance border control operations.

Comprehensive, modular solution to monitor equipment and underlying software



Monitoring the status of CPU usage, operating systems, memory, applications, and services, etc.



Monitoring the configuration of hardware and software



Configuration management of versions and licenses

Conducting remote actions such as restart, clean temporary files, patch deployment, and configuration update



Monitoring central infrastructure including network, security, computing, and storage, on premises or in the cloud



Easy integration with client infrastructure (Active Directory)



Virtualization and containerization monitoring

Log collection and parsing for advanced analysis of operation metrics

BORDERGUARD™ Dashboard additional benefits

OPTIMIZED OPERATIONS

- › **Easy to add new touch points**, keeping the fleet up to date
- › **Effective measurement** of the overall status of the fleet
- › **Easy location** of faulty equipment/IT infrastructure
- › **Simple installation** of the software on each device, including configuration files and certificate updates
- › **Efficient administration**: Fleet localization, configuration deployment, profile and parameter management
- › **Embedded management of licenses**: Administrators trace actual use and compute accurate costs
- › **High throughput**: Increased availability of field equipment resulting in reduced queues
- › **Predefined** set of probes and dashboards
- › **Comprehensive** logs, metrics collection, and storage
- › **Redundancy** of logs and data reliability
- › **Ready for analytics**: Integrates latest technologies for big data such as InfluxDB and OpenSearch

USER-CENTRIC

- › **Adaptable data** display
- › **Easy feature** activation
- › **Simple management** of user profiles (business, technical, or expert) and Active Directory integration
- › **Synthetic/split overview** of equipment: Ability to define smaller group of touch points (e.g. per site or type)
- › **Real-time monitoring** of failures and malfunctions with adjustable thresholds
- › **Drill-down approach**: Operators can react instantaneously based on the large sets of logs and data
- › **Close follow-up**: The inventory of assets is kept up to date to identify changes
- › **Easy geolocalization** of the fleet with integrated maps (optional)

EASY TO INTEGRATE

- › **Standard protocols** (SNMP, JMX, TCP SYN, WMI, etc.) to easily add existing equipment
- › **Compatible** with fixed and mobile solutions
- › **Centralized** or decentralized architecture
- › **Real-time** interaction with the fleet